

Intro to Unit 1 Regulatory Environment and Enforcement

UNIT DESCRIPTION

This unit will introduce you to the nature and structure of the consumer regulatory framework in the UK. In so doing you will be provided with a basic understanding of the legal system in the UK and the structure of the civil and criminal courts. You will learn about the role and formation of contracts as well as the concept of obligations and liabilities within contracts.

WHAT TO EXPECT

Courses are offered each year for this and all Units. You will be taught in line with the unit learning outcomes. It is also expected that you will undertake your own learning, by ensuring you are familiar with all areas shown in the unit syllabi.

CPCF courses will use different learning delivery methods. You will have two classroom-based days with the trainer. Access to an on-line portal that provides you with on-going detailed course notes, inter block assessments plus remote sessions, with the trainer and other trainees.

In addition to this, the trainer may choose to provide, via the on-line portal, videos or other learning materials, as they deem necessary; these additional learning materials will be provided throughout the duration of the course.

You are expected to complete all assessments/assignments, as notified to you, by your trainer. You will upload them for marking, by the designated deadline.

Written exam: You will register for Stage 1 and complete the associated 2 hour written exam and demonstrate the knowledge requirements for this subject.

Coursework: Reflective statement: The 2000-word statement will be submitted online using the system provided by CTSI. You may not take the written examination unless this piece of coursework is submitted.

UNIT INFO

Assessment types:

Written exam (2 hours)
Reflective Statement (2,000)

Coursework Deadline:

1 March

[Resources information:](#)

Coursework questions
Previous examination papers
Guidance information

Unit designated learning hours:

135 hours (delivered by both training and self-learning hours)

Qualifications Team info:

Available Mondays to Fridays.
9am to 4pm

Team members

Alex Jones - Admin Assistant
Jackie Fisher - Team Executive
Marianne Rickwood - Coordinator
Rebecca Taylor - Coordinator

Telephone: 01268 582242

Email: qualifications@tsi.org.uk

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CLASSIFICATION OF MARKS

All examinations are marked out of 100% and with a pass mark of 40%.

On passing an examination/coursework you will be graded with the following classifications: Distinction, Merit and Pass.

All effort should be made to gain the highest mark possible throughout the examining process.

CPCF REGULATIONS AND POLICIES

All forms of assessment fall within strict regulations and you must ensure you understand and adhere to all regulation requirements.

The regulations that cover all aspects of the CPCF qualifications can be found on our website:

<https://www.tradingstandards.uk/practitioners/training-development/qualifications-resources#stage1info>

Please ensure you are familiar with all aspects within the regulations, taking particular notice of any area relating to examinations, coursework and deadlines.

CTSI will publish announcements surrounding the CPCF qualification from time to time. These are found here:

<https://www.tradingstandards.uk/practitioners/training-development/qualifications-resources#announcementsupdates>

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UNIT SYLLABI

NOTE: The legislation outlined in this syllabus is not an exhaustive list. Candidates will be required to answer questions in accordance with this syllabus.

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