



The Internet Intermediaries Working Group (IIWG) is a cross-agency group, which brings together representatives from UK Regulation, Tax and Police Authorities. Its aim is to improve compliance by online platforms and their users and reduce the harm to their consumer and business users.

SCOPE

The group will consider any Internet Intermediary causing significant harm to UK consumers, with a particular focus on those using a '.uk' (domain name, business to consumer sales, offering products priced in sterling or with the directing mind based within the UK).

Internet Intermediaries (aka Information Society Services) includes*

- Marketplaces
- Social media, networks
- Discount, voucher / Cashback platforms
- Forums
- App stores
- Sharing Economy operators
- Crowdfunding
- Review sites
- Price Comparison sites

VISION

Industry and law enforcement working in cooperation to prevent, detect and pursue crime enabled by Internet Intermediaries and maximise the redress available to victims.

REMIT

The vision will be achieved by providing a forum for the sharing of knowledge, tools, skills and resources to enable a strategic and consistent approach to the provision of advice to, regulation of, and enforcement against Internet Intermediaries and their users.

Prepare

3. Facilitate a consistent application of law affecting Intermediaries by UK enforcement
4. Facilitate sharing of information amongst Internet Intermediaries and between Intermediaries and users
6. Identify the Intermediaries and users causing the greatest harm to UK citizens

Prevent

8. Create barriers to reduce (a) 0.452727(t) - 2.158973(i) - 2.39773(s) - 0.539024(i) 0.602755003(g) 3.32973(i) 94



Pursue

- ;& 1 facilitate disruption activity with problem Internet Intermediaries
- <& Improve enforcer capability to detect and investigate Internet Intermediary crime
- =& 2#p"ore opportunities for cross-agency actions that have a wider impact in reducing Internet Intermediary crime
- 3>& 2nsure crime doesn't pay for offending Intermediaries and their users³

Protect

- 33& Improve identification of victims
- 34& ?arden consumers against Internet Intermediary enab"ed crime
- 36& Improve victim compensation⁴

MEETINGS

The group meets online bi-monthly to take forward workstreams that align with our priority objectives and to share best practice

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