
CLASSIFICATION OF MARKS

Basic: Having an awareness of relevant legislation, organisations and concepts

Assessments will reflect the requisite level of knowledge in each given area of the syllabus.

Syllabus

Detailed knowledge of:

Consumer Protection from Unfair Trading Regulations 2008.

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

The concept of due diligence as applied to the fair-trading environment.