

UNIT DESCRIPTION

This unit will provide you with the knowledge and understanding of the procedures and processes which market surveillance officers use to regulate the market in goods.

WHAT TO EXPECT

Courses are offered each year for this and all Units. You will be taught in line with the unit learning outcomes. It is also expected that you will undertake your own learning, by ensuring you are familiar with all areas shown in the unit syllabi.

Qualification Framework courses will use different learning delivery methods. You will have two classroom-based days with the trainer. Access to an on-line portal that provides you with on-going

Indicative areas of study

The range, function and extent of legal controls, together with relevant guidance, which relate to the market surveillance of product safety.

The following terms have been used to indicate the level of knowledge required in each element;

Detailed: To an in-depth level, and with a fine degree of distinction between concept

Working: With the ability to apply the learning to situations so as to resolve problems

Basic: Having an awareness of the organisations and concepts

Assessments will reflect the requisite level of knowledge in each given area of the syllabus.

Syllabus

Detailed knowledge of:

Understand and apply the concept of 'hazard', 'risk' and in relation to a products and services and be able to carry out risk assessment using existing protocols.

An understanding of risk management protocols in securing compliance.

Identification of potential hazards and defects, risk assessment and correction of these, throughout the products lifecycle (including design and end of life).

Production control and quality assurance methodologies, including the ISO 9000 series.

The concepts of product risk, process risk and compliance risk.

The concept of corrective actions and market surveillance powers to require it.

Simple product examination and screen testing to ascertain compliance with product legislation.

An understanding of the concept of production critical control points and process control in mass production systems.

The structure of and functioning of the market surveillance system including the role of national market surveillance agencies.

The role and function of ports and borders control on the importation of goods from third countries, and inland market surveillance obligations in relation to this.

Working knowledge of:

Determination of the options and the best course of corrective action where a product or service is found to breach legal obligations.

Understand the legal basis and practical enforcement processes for controlling the sales of age restricted goods.

Understand and interpret the contents of a documents produced in support of conformity or compliance.

The mechanisms for collection of market surveillance data, and the process of developing intelligence product for use informing market surveillance strategy and tactics, including the allocation of resources and prioritisation of interventions.

The limitations on market surveillance powers when they conflict with the functioning of the single market.

Methods of information collection and exchange and the national and international picture.

Investigations into products sold via e-commerce (both formal and informal) and the legal constraints on the collection of certain types of information.

The principle of mutual recognition and the regulation that underpins it.

Basic knowledge of:

The organisational and legal structures controlling the accreditation of organisations and test laboratories.

Government policy, guidance, reports, practice and papers relevant to this subject area.

Reference documents

IMP-MSG Risk Assessment Model

PAS 7100 Code of Practice on Consumer Product Safety Related Recalls and Other Corrective Actions