



---

## CTSI Professional Examination Framework

### Stage 1: Unit 1 Regulatory Environment and Enforcement Examiner's Report September 2023

#### General

Five candidates sat the Unit 1 examination paper during the September cycle and 80% of candidates passed the paper.

performance has taken place, and the contract is not binding until the act has been fully performed.

- Q3** Four candidates chose to answer this question, which was not surprising as these definitions are covered on all syllabi across Stage one. The marks awarded ranged from 5 – 9.
- (a) Candidates who knew the elements of the definition for consumer and trader obtained high marks for this part of the question and it was answered well.
  - (b) This part of the question required two examples to be provided. Candidates should be clear about who the parties are when giving examples. For example, in an example which is caught

## Section B

- Q7** Three candidates selected this problem scenario question to answer and marks ranged between 9-11 out of 35.

This question asked candidates to apply their knowledge of the Consumer Rights Act 2015, Part 1 of the Consumer Protection Act 1987, contract law and the law of contract/delict. Some candidates struggled with having a structure to their answers and jumped from legal issue to legal issue, which led to them not dealing with any of the issues in sufficient detail and in some instances, getting confused. Candidates could structure their answers by focusing on each of the areas specified in the question, one at a time, and applying their knowledge to the facts given in the scenario and

some candidates were unsure about the grounds for appeal and which courts would hear the appeal. Part (c) of the question was answered reasonably well by all candidates.

More marks could have been obtained for this question by ensuring that each element of the

**Q10** This question was answered by two candidates and marks ranged from 8 – 11.

Candidates needed to provide much more detail in their answers for this scenario. The feedback is similar to that provided for Q7 in requiring a systematic approach to answering problem scenarios. Unlike with Q7, this question was broken down into parts to enable candidates to consider each