

Audit Summary

Due to the departure of the Head of Policy and Compliance in December 2021 and the appointment of David Stockdale as CEO in June 2022, the BHTA is still going through a period of review and change. This has continued as the BHTA completes its 'Code and Compliance Transformation' with the assistance of a Chartered Trading Standards Practitioner and Consumer Codes Auditor'

Following the Covid pandemic and Government lockdowns, there have been changes in how the teams at BHTA are working, with remote working being adopted, some offices closing and some turnover of staff, remote working and remote compliance audits will be used going forward.

The BHTA continues to provide support to its members and provide insights regarding important developments in the healthcare sector, especially currently in relation to post-Brexit changes. On behalf of its members, the BHTA engages with and lobbies key stakeholders, including government and regulatory bodies.

The revised Consumer Code is awaiting full approval by CTSI. It is aimed to make the Code of Practice simpler, more user friendly and reflective of market changes. The Code will be supplemented by a 2 page subject specific 'Code Explainers, (Annexes).

Recommendations from last audit

This was the recommendation on the last audit 'The current review of member monitoring will be comprehensive and will modernise the process. Any resulting changes to the Code should be agreed with CTSI.'

BHTA is moving to a solely remote on line 'desktop' audit using a comprehensive checklis

