

Qualification Framework written examination

Unit 1 Regulatory Environment and Enforcement

May 2024

Guidance for this examination

Please ensure that you indicate clearly at the top of the answer booklet, the law viewpoint from which you will be answering: English, Scottish or Welsh.

The examiners may expect candidates to show knowledge of legislation which is in place but not in force (i.e. has been enacted) and regulations which have been made but are not yet in force, if they are directly relevant to the subject-matter of the examination.

Section A

5. A DIY business asks you for some advice about the requirements for goods to be fit for a particular purpose in the Consumer Rights Act 2015. Outline the requirements and use practical examples to demonstrate circumstances where these requirements will apply. (10 marks)

6. **Answer both parts of the question.**

(a) List three civil law remedies and explain what each remedy is. (6 marks)

(b) List two criminal law remedies and explain what each remedy is. (4 marks)

(10 marks)

Section A total of 30 marks.

End of Section A.

Section B

Candidates should attempt to answer two questions.

Each question carries 35 marks.

Total: 70 marks.

7. In the Government-commissioned research report entitled Resolving Consumer Disputes . Alternative Dispute Resolution and the Court System published in 2018, it was found that 46% of consumers using Alternative Dispute Resolution (ADR) services experienced problems. In response to these concerns, the current Digital Markets, Competition and Consumers Bill proposes to introduce more stringent measures for consumer ADR providers, which will include requiring providers to be accredited and approved.
- (a) Explain what ADR is and the different types of ADR available. (12 marks)
- (b) What are the advantages and disadvantages for consumers of using ADR as a means to resolve a dispute?

- (c) Civil and criminal law are often classified as being part of public and private law. Explain what these terms mean and provide another example of an area of law that is classified as private law.

(8 marks)
(35 marks)