



Qualifications Framework

Stage 2: Investigations

Professional Interview Examiner's Report May 2024

Thirty-

## Example Scenario

You are a Trading Standards Officer who has received a telephone call from a resident about some roofing work that is being undertaken at their property.

The resident is concerned because the individual, who seems to be in charge of the roofing work, has just advised her that the initial price of £5,000 has increased to £50,000 and she doesn't have enough money to pay for the work. The resident also states that there are now more than 20 individuals at her property and she is beginning to feel rather intimidated

You will need to consider how to respond to this incident.

Questions Asked during the interview:

1. You have decided that you should attend the property. Discuss what you will need to consider before attending and who else you may take with you.
- 2.