

# Codes and ADR Manager

the UK.  
consumer protection and business  
high standards of consumer protection while  
in the industry.



CTS, boasting a rich legacy of safeguarding consumers for 141 years. CTS is responsible for managing and operating the Codes Scheme and Alternative Dispute Resolution (ADR) services. CTS is a leading provider of consumer protection services, ensuring that consumers are protected and their rights are upheld. CTS is committed to providing high-quality services and ensuring that consumers are satisfied with their experience. CTS is a member of the Financial Ombudsman Service (FOS) and the Financial Dispute Resolution (FDR) scheme. CTS is also a member of the Consumer Dispute Resolution (CDR) scheme. CTS is a leading provider of consumer protection services, ensuring that consumers are protected and their rights are upheld. CTS is committed to providing high-quality services and ensuring that consumers are satisfied with their experience. CTS is a member of the Financial Ombudsman Service (FOS) and the Financial Dispute Resolution (FDR) scheme. CTS is also a member of the Consumer Dispute Resolution (CDR) scheme.