



Section A

Candidates should attempt to answer three questions.

Each question carries ten marks.

Total: 30 marks.

1. Explain the difference between a consumer notice, a consumer contract and a representation.

(Total: 10 marks)

2. How does Part 1 of the Consumer Protection Act 1987 enable a consumer who has been injured by a product that they have not purchased, to seek redress? What would they need to

6. Magic Cure Ball Ltd places an advert in the local paper stating:

Fatma purchased a Magic Cure Ball and used it as per the instructions. She caught a tickly cough within two weeks and contacted Magic Cure Ball Ltd to claim £60. They refused to pay the money to Fatma.

Referring to relevant case law, comment on the advert and discuss whether it is an invitation to treat or an offer. Does Fatma have to right to receive £60 from the company?

(Total: 10 marks)

**Section A total of 30 marks.**

**End of Section A.**



8. **Answer both parts of the question**

You work for a Local Authority Trading Standards service and you have been contacted by Inga, who would like some advice concerning a new business that she has opened selling new clothes. In particular, she wants to know what she has to do if consumers return items to her shop.

Write a letter to Inga explaining how the Consumer Rights Act 2015 and contract law would apply to her business. In particular:

(a) Outline

