

## **Consumer Codes Approval Scheme Code Sponsors Panel Meeting**

Date: 7 March 2017 via Teleconference  
Present: Ray Hodgkinson (Chair), Bill Fennell (MO), Mark Cutler (RECC), Gerry Fitzjohn (TPO), Adrian Simpson (CTSI), Jacqui Guerreiro (CTSI)  
Apologies: Ian Studd (BAR)

### **NOTES**

#### **1. Yoshki**

The current contract with Yoshki will be terminated on 6 April 2017. A discussion took place as to whether there would be a willingness among Code Sponsors to retain this either as a group or as individual Code Sponsors dealing with Yoshki directly. A Simpson advised that the current annual fee is £5,000. It was agreed that B Fennell would do some further investigation into this with Yoshki and solicit interest from Code Sponsors. A Simpson to forward contact details for Yoskhi to B Fennell.

#### **2. Referenceline**

Referenceline will replace My Local Services from 1 May 2017. Mark Dealtry from Referenceline will be making contact with all Code Sponsors directly. The proposed site will resemble My Local Services and will have search facilities. The iframe will be retained on the CTSI website but will also be mirrored on the Referenceline website.

#### **3. TrustMark**

A Simpson gave an update that following the Bonfield Review, from which one of the recommendations was that there should be a recognisable quality mark, CCAS would be working closer with TrustMark to show the government that the two organisations are aligned to the same goal of protecting consumers. The two organisations will still have separate products and separate directories but demonstrate a collective approach to deliver greater levels of consumer protection and confidence. Any questions to A Simpson.

#### **4.**

**6. Governance**

It was felt that a review of the relationship between the CCAB and the CSP would be helpful as it is currently unclear particularly in relation to communication. B Fennell and M Cutler agreed to have a look at their respective organisations to see if there was anything relevant that may help.

**7. Date for the next Meeting**

The next meeting will be 6 April 2017.