

SCAMS & VULNERABILITY

COVID-19 has been accompanied by a surge in scams, with new attempts to dupe the public emerging every day. Everyone is potentially vulnerable to these scams – and with more of us spending money online than before, trading standards has a vital role to play in victim interventions, destigmatising victimhood and bringing those responsible to justice.

36M 



60% 

54% 

41% 

667% 

**

Source: Citizens Advice; * Which? **January-May 2021 vs. 2020



