



Chartered Trading
Standards Institute



demands on society. In such cases individual losses can often amount to six-figure monetary sums.

~~The trading standards process~~

Trading standards are the enforcing body ~~of most~~ ~~with a few exemptions~~ that covers mis-selling

Where local resources allow, trading standards officers safeguard the vulnerable and disrupt criminals. This could include installing call blocking technology to block out nuisance and scam calls or attempting to shut the bank accounts of known scammers.

~~The anti-fraud programme~~

Investigations into ~~scams are ongoing~~